March 12, 2021

Jefferson County Environmental Services Department

716 Richard Arrington Blvd N

Suite A-300

Birmingham, AL 35203

**Re: Service Day Changes for Waste Collection and Potential Extended Days for Some Customers**

Dear Customer,

Amwaste will begin collection of solid waste for residents of unincorporated Jefferson County on Thursday, April 1st. Since the change in service providers begins during the week, and not on a Monday, some customers will not receive any collection service for the week of March 29th – April 2nd. This is due to Amwaste collection route days not corresponding to the current Waste Management collection route days. Consequently, some residents may receive service from both Amwaste and Waste Management during this week as well.

Amwaste will expect, and prepare for, additional volume at the effected residences. All waste will be collected at the curb the following week without question or limitation.

We sincerely regret this will occur, and will do everything possible to help minimize the number of residents effected negatively. Any question or concerns, please refer to the any one of the multiple contact options in the information packet provided during the delivery of your cart.

Sincerely,

Amwaste Customer Care

[customercare@amwasteusa.com](mailto:customercare@amwasteusa.com)